Datastat Research
Building Capacity in Training and Research

DATASTAT TRAINING IN

OFFICIAL COURSE PROSPECTUS

Center for Advanced Research & Professional Development

Nairobi Training Center • Global Virtual Academy • Corporate On-Site

PUBLIC SECTOR INNOVATION

Public Sector Telework & Hybrid Policy Innovation Training Course

Comprehensive Course Syllabus, Practical Modules & Upcoming Schedules

PROGRAM SPECIFICATIONS & HIGHLIGHTS

DURATION
5 Days Practical Hands-on

DELIVERY MODES
In-Person Class & Live Virtual

CERTIFICATION
Accredited Certificate of Completion

INTAKES / DATES
Multiple Cohort Schedules Included

PREPARED FOR:

Valued Participant

Email: training@datastatresearch.org | Issued: November 21, 2026

Academic & Professional Training Year: 2026

DATASTAT TRAINING INSTITUTE

P.O. Box 102802-00101, Nairobi, Kenya

Training Centers: Nairobi • Mombasa • Kigali • Dubai • Live Virtual Academy

Tel: +254 724 527 104 | +254 734 969 612

Email: training@datastatresearch.org

www.datastatresearch.org

Public Sector Telework & Hybrid Policy Innovation Training Course

Public Sector Innovation • 5 Days Intensive • Accredited Certification

Course Overview

Public Sector Telework & Hybrid Policy Innovation Training Course is designed to equip government leaders, HR professionals, and policy designers with advanced knowledge and practical skills to implement effective telework and hybrid work models.

Key Skills & Software Tools Covered

MS Word • Microsoft Teams • Zoom • Slack

Upcoming Training Schedules

Confirmed cohort intakes and venues. Both physical in-person classroom and live virtual online seats are available.

TRAINING DATES	LOCATION / VENUE	FORMAT / DURATION	INVESTMENT (FEE)
26 Jan 2026 – 30 Jan 2026	Nairobi	Classroom / 5d	**$1,500 USD / KES 110,000**
26 Jan 2026 – 30 Jan 2026	Kigali	Classroom / 5d	**$3,000 USD / KES 90,000**
26 Jan 2026 – 30 Jan 2026	Dubai	Classroom / 5d	**$5,000 USD / KES 90,000**
26 Jan 2026 – 30 Jan 2026	Cape Town	Classroom / 5d	**$4,500 USD / KES 90,000**
26 Jan 2026 – 30 Jan 2026	Addis Ababa	Classroom / 5d	**$3,000 USD / KES 90,000**
26 Jan 2026 – 30 Jan 2026	Singapore	Classroom / 5d	**$5,000 USD / KES 90,000**
26 Jan 2026 – 30 Jan 2026	Istanbul	Classroom / 5d	**$5,000 USD / KES 90,000**
26 Jan 2026 – 30 Jan 2026	Bangkok	Classroom / 5d	**$5,000 USD / KES 90,000**
26 Jan 2026 – 30 Jan 2026	Accra	Classroom / 5d	**$4,000 USD / KES 90,000**
2 Feb 2026 – 6 Feb 2026	Nairobi	Classroom / 5d	**$1,500 USD / KES 110,000**
2 Feb 2026 – 6 Feb 2026	Kigali	Classroom / 5d	**$3,000 USD / KES 90,000**
2 Feb 2026 – 6 Feb 2026	Dubai	Classroom / 5d	**$5,000 USD / KES 90,000**

* Corporate discounts and customized cohort scheduling are available for teams of 3 or more participants.

Course Curriculum & Modules

Public Sector Telework & Hybrid Policy Innovation Training Course

Introduction

Public Sector Telework & Hybrid Policy Innovation Training Course is designed to equip government leaders, HR professionals, and policy designers with advanced knowledge and practical skills to implement effective telework and hybrid work models. With the growing demand for flexible work arrangements, this course emphasizes strategic planning, policy development, and innovative practices that enhance organizational efficiency while maintaining compliance with public sector regulations. Participants will explore modern telework frameworks, digital collaboration tools, and change management strategies to optimize workforce productivity and engagement.

This course provides a comprehensive understanding of telework and hybrid policy innovation, including the benefits of workforce flexibility, organizational resilience, and enhanced employee satisfaction. Through interactive case studies, practical exercises, and policy design simulations, learners will gain the ability to design, implement, and evaluate telework programs that align with public sector goals. Participants will also understand the legal, ethical, and technological considerations required for effective hybrid workforce management, preparing them to lead in a dynamic, digitally-enabled public sector environment.

Course Objectives

By the end of this course, participants will be able to:

- Develop and implement telework and hybrid policies aligned with public sector objectives
- Enhance organizational productivity through remote work strategies
- Utilize digital collaboration and communication tools effectively
- Apply change management techniques to facilitate workforce transitions
- Ensure compliance with government regulations and labor laws
- Improve employee engagement and satisfaction in hybrid environments
- Monitor and evaluate telework program effectiveness
- Address cybersecurity and data privacy challenges in remote work
- Foster a culture of trust, accountability, and innovation
- Integrate sustainable and flexible work models for long-term organizational growth
- Implement performance management strategies tailored for hybrid teams
- Identify cost-saving opportunities and operational efficiencies
- Leverage data-driven insights for continuous policy improvement

Organizational Benefits

- Increased workforce flexibility and satisfaction
- Reduced operational costs and office space requirements
- Enhanced productivity and employee engagement
- Stronger compliance with labor and government regulations
- Improved talent retention and recruitment capabilities
- Access to a digitally skilled and adaptable workforce
- Streamlined communication and collaboration across departments
- Strengthened organizational resilience against disruptions
- Data-driven decision-making for hybrid workforce management
- Enhanced public service delivery and citizen satisfaction

Target Audiences

- Public sector HR managers and administrators
- Government policy designers and strategists
- IT and digital transformation officers
- Department heads and team leaders
- Workforce planning and operations specialists
- Organizational development consultants
- Public sector project managers
- Employee engagement and change management professionals

Course Duration: 5 days

Course Modules

Module 1: Telework Policy Frameworks

- Understanding telework in the public sector
- Legal and regulatory considerations
- Policy design principles and guidelines
- Best practices for hybrid workforce integration
- Case study: Federal agency telework policy implementation
- Assessment and feedback exercises

Module 2: Digital Collaboration Tools

- Overview of communication and project management platforms
- Tools for real-time collaboration and document sharing
- Enhancing virtual meetings and team coordination
- Addressing digital literacy challenges
- Case study: City government digital workspace adoption
- Practical tool simulation exercises

Module 3: Change Management in Hybrid Work

- Understanding organizational change principles
- Strategies to reduce resistance and increase adoption
- Training and support mechanisms for employees
- Leadership approaches for hybrid transitions
- Case study: County-level hybrid work change initiative
- Workshop: Developing a change management plan

Module 4: Employee Engagement & Performance

- Measuring employee satisfaction in remote work
- Performance management frameworks
- Strategies for motivation and accountability
- Recognizing and rewarding contributions
- Case study: Performance metrics in a hybrid environment
- Activity: Designing an engagement strategy

Module 5: Cybersecurity & Data Privacy

- Identifying remote work security risks
- Implementing secure communication protocols
- Compliance with public sector data policies
- Best practices for information protection
- Case study: Cybersecurity breach response in telework
- Practical exercise: Risk assessment simulation

Module 6: Operational Efficiency & Cost Savings

- Streamlining workflows in hybrid teams
- Identifying operational redundancies
- Leveraging technology for efficiency
- Cost analysis and resource allocation
- Case study: Municipal telework cost-benefit analysis
- Group exercise: Efficiency improvement plan

Module 7: Talent Management in Hybrid Work

- Recruitment strategies for flexible workforces
- Retention strategies and career development
- Managing diverse and distributed teams
- Succession planning and skill development
- Case study: Hybrid workforce talent strategy
- Activity: Designing a talent management roadmap

Module 8: Policy Evaluation & Continuous Improvement

- Metrics for program success
- Feedback loops and continuous improvement
- Leveraging analytics for policy updates
- Reporting to stakeholders and government leadership
- Case study: Evaluating state-level telework program
- Workshop: Creating an evaluation framework

Training Methodology

- Interactive lectures and presentations
- Hands-on workshops and simulations
- Case study analysis and group discussions
- Policy drafting exercises and templates

- Role-playing and scenario-based learning
- Feedback and evaluation sessions

Register as a group from 3 participants for a Discount

Send us an email: info@datastatresearch.org or call +254724527104

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to DATASTAT CONSULTANCY LTD account, as indicated in the invoice so as to enable us prepare better for you.

Certification & Learning Methodology

- Hands-on practical delivery with real-world datasets, case studies, and lab exercises.
- Post-training mentorship, access to class resources, and customized follow-up support.
- Participants who successfully complete the course receive an accredited Datastat Certificate of Completion.

How to Enroll & Reserve Your Seat

1. Online Registration: Visit https://datastatresearch.org/courses/public-sector-telework-hybrid-policy-innovation-training-course to register online.
2. Email Booking: Send participant details to training@datastatresearch.org for official invoice & reservation.
3. Support & Assistance: Inquire via phone +254 724 527 104 | +254 734 969 612.